



JEEViKA

Rural Development Department, Bihar

51st Quarterly Progress Report

April-June 2020



BIHAR RURAL LIVELIHOODS PROMOTION SOCIETY

MISSION STATEMENT

JEEViKA is an initiative of Government of Bihar for poverty alleviation, which aims at social and economic empowerment of the rural poor and improving their livelihoods by developing institutions of the women like SHGs and their federations to enable them to access and negotiate better services, credit and assets from public and private sector agencies and institutions.

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Executive Summary

With the announcement of Covid-19 as pandemic and lockdown across the country, all the activities undergoing in the project naturally slowed down. However, things changed fast and in spite of ongoing panic, enthusiasm of field level staff and community cadres to work for the community rose to extraordinary level. Staff and cadre were involved in creating awareness on Covid -19 in the community through various means like distribution of pamphlets, leaflets, meeting with community members, video-conferencing, phone calls, household visits etc.

Some of the community members arose as Covid-19 warriors. SHG members, spread across the state, were called upon for stitching of reusable 2/3 ply masks. Masks worth Rs. 1.04 crore were sold to PRIs alone. Besides, masks were also provided to Rural Development Department, Health Department and some private agencies also.

Other project initiatives like running of Customer Service Points by Banks Sakhis to provide banking services to community members in the village itself, running of Didi ki Rasoi to provide cooked meal to patients at government hospitals and at quarantine centres, Rural retail marts to provide grocery items to the community, vegetable sale point run by SHG members while maintaining social distancing and other required protocols were highly appreciable.

One would not have imagined that food security intervention of JEEViKA would have emerged as a boom for the poor families. The project made some relaxation in the community procurement norms related to Food Security Intervention, which helped the Village Organizations to procure foodgrains, pulses, cooking oil, spices, salts and other essential items with ease and as per need of the community members. This helped to meet daily food requirement of the SHG members. This also prevented any chaos amongst the poor SHG HHs for meeting immediate household needs

and allowed people to stay safe in their houses. Around 17,000 Village Organizations procured edible items through VO during this quarter.

Institution and Capacity Building theme employed multiple approaches to reach its target of forming 10 Lakh SHGs. As a strategy, members from the households of migrant labourers returning from other states were mobilized into SHGs. During this quarter, a total of 51,065 new SHGs were formed across the project area. Cumulatively till June 2020, a total of 999228 SHGs have been formed. Significant number of higher-level federations were also formed during this quarter. A total of 579 VOs and 35 CLFs were formed in this quarter bringing the total figures to 60932 VOs and 1083 CLFs till June 2020.

In Bank credit linkage front, a total of 18162 credit linkages (1st+2nd+3rd+4th) of SHGs were done with different banks with total credit linkage amount worth Rs. 341.97 crore. Saving accounts of 6782 SHGs were also opened in this quarter.

In Alternate banking sector, JEEViKA partnered with ICICI Bank and DBGB Bank to scale up the Customer Service Point (CSP) Strategy in newer areas. During this quarter 194 new CSPs were started across the project area.

Farm sector during this quarter, supported the Farmers Producer Companies in direct sale of mango and litchi to customers within and outside the state through retail kiosks, JEEViKA designed e-karts, E-portal, institutional sales, bulk sales in mandi etc. Mango and litchi worth Rs. 7.22 lakh were sold in this quarter by 5 Farmers Producer Companies.

Health, Nutrition and Sanitation theme worked towards creating awareness on Covid-19 through preparation and distribution of leaflets, virtual trainings of cadre and staff, household visits of SHG members, conference calls, telephonic conversation with SHGs members etc.

The HNS theme also developed training modules on Covid-19 and rolled out through VCs. A total of 70890 HNS-CNRPs, CMs, MRPs were trained on this module in this quarter.

Under Satat Jeevikoparjan Yojana (SJY), the project tried to support the Ultra Poor households by providing each endorsed household an amount of Rs. 2000 to meet their consumption needs during lockdown period. Besides, the project also supported the ultra-poor households in getting ration-cards from the concerned government department. This helped these households to get financial assistance of Rs. 1000 being provided by Food and Consumer Protection Department. In total, 38310 households received emergency fund of Rs. 2000 each till June 2020.

Role of project staff and community cadre during this covid-19 period was exemplary. While entire nation was under lock-down situation, each theme through their interventions tried to support the community members, be it in Social sector, Jobs sector, HNS, financial inclusion, SJY, Farm, Non-farm, MIS etc. Overall progress made by the project was remarkable.

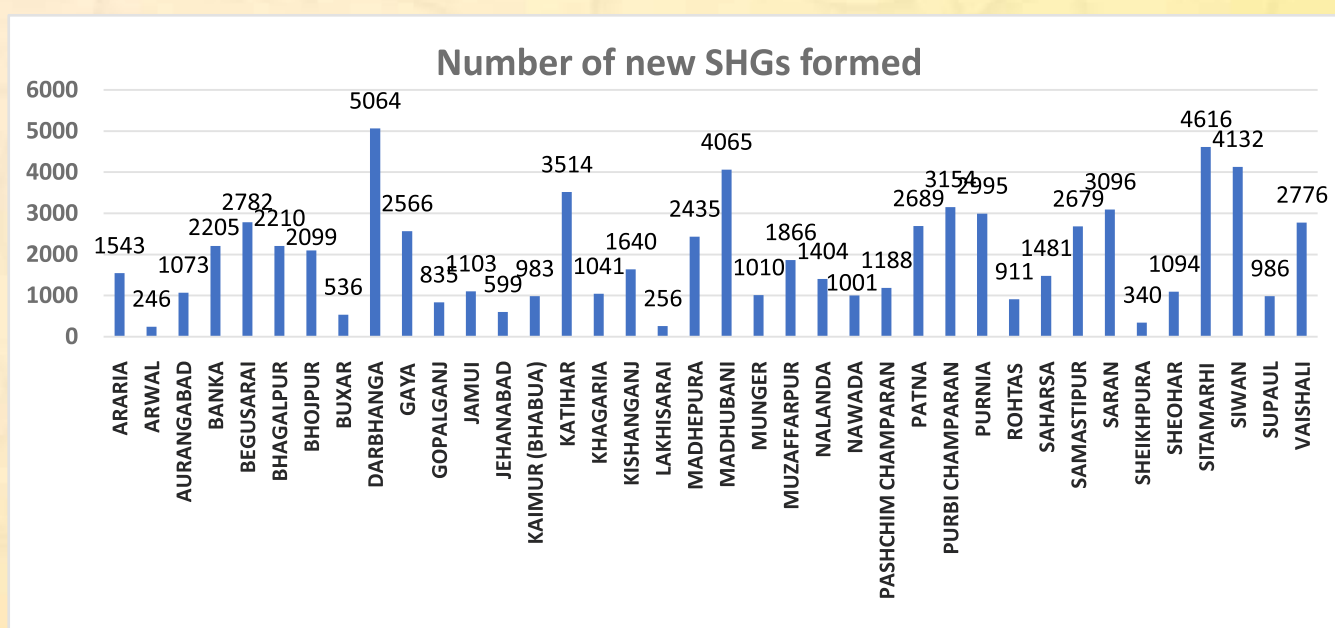
INSTITUTIONS AND CAPACITY BUILDING

Institutions and Capacity Building theme focused on mobilization of left-out targeted households by ward-wise scoping strategy followed by Self-Help Group (SHG) formation drives. Further, the newly formed CBOs were strengthened through training and capacity building initiatives. Focus was also on return filing by registered community federations, document preparation for conducting election of such federations, preparing their annual and statutory audit reports. In addition, two pilots i.e. institutionalized payment tracking of community professionals at CLF and their capacity assessment was also tracked.

1. Social mobilization and CBO formation

During the quarter, a total of 51065 Self- Help Groups, 579 Village Organizations and 35 Cluster Level Federations were formed. Cumulatively till June 2020, a total of 999228 SHGs, 60932 VOs and 1083 CLFs have been formed covering maximum villages/ habitations (99.5 %) in Bihar.

Figure 1: District wise SHG formation in this Quarter



To achieve the target of 10 lakh SHGs, project has been working hard and taken multiple strategies. Some of the key strategies undertaken in this quarter to achieve the target are as follows:

- i. Exploring and including the left-out targeted households into existing/ new SHGs through scoping and SHG formation drive.
- ii. The team worked in a campaign mode for inclusion of the eligible migrant families into SHG fold. Main objective of this initiative was to provide relief to migrant families on social front.
- iii. District and block teams were oriented through video conference on steps to be taken for inclusion of the left-out households and SHG formation.
- iv. A mobile application was developed to monitor the progress of SHG formation on daily basis and conduct meeting with the poor performing districts through video-conferencing.

- v. SHGs with less than 10 members or no members in MIS were tracked and necessary actions taken by the team for correction.

During the quarter, districts of Darbhanga, Sitamarhi, Siwan and Madhubani formed highest number of SHGs.

Rigorous efforts were made by the team to form new SHGs by reaching out every targeted household. The team also focused on including migrant households (those who returned to their villages due to nationwide lockdown caused by Covid-19 pandemic) into SHG fold. Migrant families who returned back mostly belonged to laborer groups. Objective behind this initiative is to provide some relief to these households by providing them support to initiate small businesses, services rendered by CBOs and other government benefits. Block teams with the support of community professionals undertook mobilization and SHG formation drives. State team, on daily basis, collated the district and block-wise achievements and provided necessary support to district and block teams.

In order to continue CBO activities during Covid pandemic, the team issued guidelines and informed project functionaries to continue CBO meetings with minimum gathering while following social distancing norm, by use of mask, hand sanitization etc.

SHGs, which had been formed in past but were not conducting meetings or any other activity since last 6 months are considered inactive by the project. To avoid such situation, the field level teams were guided to validate all such SHGs which are inactive, duplicate, double entered and to take necessary measures to revive SHGs or make necessary changes portraying actual status in MIS.

2. Strengthening of SHG federations

During the quarter, 35 new CLFs were formed by project staff following standard protocols i.e. training to member VOs on CLF concept, formation of General Body, Representative General Body, Board of Directors and their training. After lockdown, CLFs started their regular BoD meetings ensuring standard protocols of COVID-19 i.e. social distancing, use of mask and frequent hand-washing. Further, CLFs also started meetings of member VOs. CLFs facilitated the key activities i.e. fund rotation, repayment of loan, cadre review and honorarium payments. CLFs also anchored the new SHG formation drives in respective clusters and focused on attaining saturation in CBO formation in their clusters. CLFs played key role in sensitizing community members on COVID -19. They also supported the project in survey and data collection for preparation of Ration Cards. Emphasis was also on to establish offices of newly formed CLFs.

As per the mandate under NRETP, 100 model CLFs are being developed in the project. In this quarter emphasis was on strengthening of 43 MCLFs on the aspects of cadre management, office management, fund rotation, strengthening sub-committees etc. Spearhead teams were identified in 57 model CLFs, which would assist model CLFs in improving the quality of SHGs and VOs, cadre management, CBO training and grading, resolving the CBO issues in CLF areas. After lockdown, CLFs started meeting, saving, inter loaning, repayment etc. with the support of subcommittees. Social Action, VO monitoring and capacity building and bank linkage subcommittees played crucial role and completed the office management and staffing at CLFs. Entry of 63 M- CLF profiles and 40 basic data of M-CLFswas also done on NRLM portal.

JEEViKA has within its fold also co-opted federations earlier formed by other organizations and is focusing on nurturing and supporting 54 federations (formed by WDC) operating in 54 blocks of 17 districts. There are 34583 SHGs and 2467 VOs associated with these federations. After proper reviews, grading and micro-planning, a total of 22, 444 SHGs were provided RF, 11503 SHGs ICF and 915 VOs HRF till June-2020.



3. CLF visioning Training module

A new training module on CLF visioning and Annual Action Plan preparation was developed in this quarter. The training module includes session on concept of visioning, facilitation for quality work, dreaming for improved future, visioning to make the dream true (SWOT analysis) and CLF work plan. This training module would be used in CLFs. This module will assist the CLF members in thinking and finalizing their short and long-term visions and preparing Annual Action Plan /work plan through participatory approach.

4. Training and Learning Centre

During the quarter, extension of Non- Financial MoU with TNVRC for Strengthening of TLCs has been signed for a further period of one year. This MoU extension has the following specific objectives:

- Technical support to 11 TLCs namely Gaya, Nalanda, Muzaffarpur, Madhubani, Khagaria, Purnea, Saharsa, Supaul, Madhepura, Jehanabad and Rohtas
- Facilitate handhold support to Training and Learning Centres (TLCs) and project staff through State State Anchor Person at Patna and two District Anchor Persons at Nalanda and Khagaria districts for thematic training cum field immersion assistance from TNVRC to BRLPS.
- Capacity building to Community professionals, Community Resource Persons, CBOs and project staff.

5. Community Human Resource Management

Community professionals play a vital role in the project by providing their service in different thematic interventions, particularly at field levels. Currently, more than 85, 000 community professionals in the form of Community Mobilizers, Book Keepers, Cluster Facilitators and Bank Mitras are engaged in different interventions. Out of total 85000 functional community cadre, 90 percent were paid upto June-2020. All cadres were fully paid by project during the quarter.

Regular payment of these cadres is crucial for smooth functioning of community activities and for retaining motivation levels of the cadres.

5. Partnership with APMAS

JEEViKA is working in partnership with APMAS in Garkha and Dighwara blocks of Saran district for strengthening SHG federations and promote livelihoods. In Garkha and Dighwara blocks, a total of 1651 SHGs, 118 VOs and 1 CLF are functional. 18891 SHG members are associated with these SHGs. Brief of activities undertaken by these community organizations and cadres during the quarter are as follows:

- Hand bills of Covid-19 were provided to CMs and CNRPs. 85 CMs and 24 CNRPs were oriented virtually and 23 CMs in person on the Covid-19 advisory.
- More than 120 VO leaders and 1500 SHG members were oriented on Covid-19 advisory.
- 66 VOs in Dighwara and 39 in Garkha submitted application for FSF.
- 2 VOs each from Garkha and Dighwara blocks undertook mask production and sold a total of 4000 masks through the nodal VO.
- 354 new SHGs were formed.
- 39 VOs voluntarily procured food grain to support needy families.
- Under livelihoods intervention, 62 VOs purchased seeds, fertilizers, seed treatment chemical and micro-nutrients.



FINANCIAL INCLUSION

1. Bank linkage with mainstream banks

The Bank Linkages of the Self-Help Groups moved ahead with the strengthening of the system further in terms of savings account opening and credit linkages. Continuous endeavours were made to follow with different banks to ensure supply of savings and credit linkage forms to facilitate financial transactions with banks. During April - June 2020, a total of 6782 SHGs could get their accounts opened and 18162 accounts were credit linked (1st, 2nd and 3rd linkage).

Table 1: Progress made under SHGs Bank Linkage (April – June 2020)

Sl. No.	Bank's name	SHGs saving account opening	SHGs 1st credit linkage	SHGs 2nd credit linkage	SHGs 3rd credit linkage	SHGs 4th credit linkage	Total credit linkages (1st+ 2nd+ 3rd+ 4th)	Credit linkage amount (Rs. In Lakh)
1	Dakshin Bihar Gramin Bank	1253	1254	1620	601	361	3836	8423
2	Uttar Bihar Gramin Bank	1802	2796	2442	136	0	5374	7850
3	State Bank of India	1098	1385	1263	167	0	2815	6044
4	Central Bank of India	760	762	1414	28	6	2210	4163
5	Punjab National Bank (Including OBC & United Bank of India)	237	221	140	83	4	448	874
6	Bank of Baroda (Including Dena and Vijaya Bank)	636	865	561	28	12	1466	3006
7	Uco Bank	291	332	259	3	0	594	1131
8	Bank of India	271	337	189	11	0	537	915
9	Canara Bank (Including syndicate Bank)	225	230	288	18	38	574	1272
10	Allahabad Bank(Including Indian Bank)	92	32	8	0	0	40	56
11	Union Bank of India (Including Corporation Bank & Andhra Bank)	0	1	43	0	0	44	124
12	ICICI Bank	112	197	6	0	0	203	296
13	IDBI Bank	5	14	7	0	0	21	43
	Total	6782	8426	8240	1075	421	18162	34197

2. Interest subvention

Work related to interest subventions of SHGs was undertaken in this quarter. Steps were taken to mark SHGs as compliant in NRLM web portal. Over 6 lakh SHGs were marked as NRLM compliant. District and block teams worked vigorously to achieve the target. Now, these SHGs would be given interest subvention amount from banks as per their eligibility. Further, state team supported district and block teams to update and maintain branch-wise files and keep records related to SHG bank accounts.

3. CBOs' digitization

- SHG digitization through inhouse application

For digitization of SHG data, an inhouse application has been developed by MIS team. This application was tested 3-4 times and issues were reported during testing. It was found that around 90% of the SHGs (from the sample) profiles with respect to members' difference. During this quarter, reconciliation of SHG and member profiles was done. 97% of CLF transaction were updated till Feb 2020 and 80 % of the VOs were updated till Dec 2019.

- SHG digitization through E-Shakti application

JEEViKA is also undertaking digitization of SHGs with the support of NABARD in 10 districts. E-Shakti application is being used for SHG digitization. 3 to 4 rounds of testing have been done and issues have been reported in entering SHG transactions. There have been many rounds of discussions with NABARD team for making necessary changes. Training modules and formats for SHG digitization have already been developed.

- CLF strengthening

Under NRETP, JEEViKA is mandated to develop 100 model CLFs. For these CLFs, financial projection has to be prepared for leveraging Viability Gap Fund for CLFs. With the efforts of district and block teams, financial projections were prepared for 47 CLFs.

4. Micro Insurance – “Ensure to Insure”

JEEViKA has been providing insurance coverage to SHG members through various government schemes. In FY 2019-20, over 20 lakh SHG members were provided insurance coverage under PMJJBY/PMSBY. The government closed these two schemes in this quarter. The policy was valid till May 2020 only. During this quarter, the theme worked to bring back premium amount pending at LIC. An amount of Rs. 2.38 crore was returned by the LIC. This amount was further returned to the concerned districts and blocks.

Steps were also taken to verify claim documents and data base management for timely submission of claims reported and settlement by LIC. Many completed claim documents could not be submitted to LIC due to lockdown. However, in the month of May and June 2020, a total of 337 claim documents were submitted to LIC for settlement.

In this quarter, 299 claims of PMJJBY worth Rs. 598 lakh were settled. Decision was also taken to initiate community-based insurance model at CLF levels. Under this initiative, CLFs would provide

insurance coverage to their members. This decision has been taken for establishing a sustainable community-based model. For this, enrolment and claim details of selected CLFs of the last 3-4 years were taken and analysed. The findings would assist the team in finalization of premium and claim settlement amounts. After proper analysis and study, this community insurance model would be piloted in Patna and Gaya districts.

Meanwhile, the district and block teams have been guiding SHG members to take insurance through Banks.

Table 2: Status on claims reported & settled under insurance scheme

Sl.	Particulars	April to June 2020	Cumulative April 2019 to March 2020
1	Claim Reported	549	1907
2	Claim Settled – PMJJBY	299	1177
3	Claim Amount - PMJJBY (Rs. in Lakhs)	598	2354

5. Alternate Banking – “BankHamare Gaon”

JEEViKA has collaborated with business correspondents of major banks like DBGB, PNB, CBI, SBI, RBL, BOI, FINO payment bank, IDFC First Bank, Canara Bank and Union Bank of India to facilitate opening of Customer Service Points being run by Bank Sakhis, a JEEViKA SHG member. These Customer Service Points undertake financial activities like opening of bank accounts, facilitate deposits, withdrawals, transfer of money, opening of fixed and recurring accounts etc. Under this intervention, JEEViKA facilitates identification of Bank Sakhis, provides them training, financial and handhold support to start CSPs.

This intervention is being implemented in 378 blocks across 38 districts. During this quarter, 194 new BC points were started. Bank accounts of 15719 persons were opened and transaction worth Rs. 17.10 lakh was done.



Table 3: Bank-wise progress in Alternate Banking

Sl.	Bank Name	Total functional Bank Sakhis as on 31st March 2020	Achievement in April - June 2020
1	DBGB	243	0
2	IDFC	213	10
3	CBI + PNB	6	0
4	SBI	17	0
5	Spice Digital	62	44
6	RBL	45	1
7	Bol	7	0
8	DigiPay	23	45
9	FINO	189	68
10	Canara Bank	78	26
11	UBI	36	0
	Total	919	194

Table 4: Physical progress with transaction details in Alternate Banking :

Sl.	Parameters	Uptill March'20	April to June 2020	Total till June 2020
1	Functional Bank Sakhis (as on date)	919	194	1113
2	A/c opened (Till May 2020)	154466	15719	170185
3	Number of transactions (Till June 2020)	5199819	1710206	6910025
4	Vol. of transactions (in Rs. lakh till June 2020)	Rs 194237.97	Rs 41997.89	Rs 236235.86
5	Commission earned (in Rs. till May 2020)	Rs 55376637.42	Rs 7500000	Rs 62876637.42
6	Average Commission earned		Rs 4664	

- **IIBF Details**

As per RBI guidelines, all Bank Sakhis have to clear the IIBF exam. In this quarter, 29 Bank Sakhis cleared the exam. In total, 355 Bank Sakhis have cleared the exam till June 2020.

6. Initiative with New Banks

I. New initiative with ICICI Bank

The project has decided to take a new initiative with ICICI Bank and Manipal Business Solution Pvt LTD (as Corporate BC) for establishing Customer Service Points (CSPs), where SHG members would work as Business Correspondent Agents (BCA) / Bank Sakhis. It would create a new ecosystem for the repayment of SHG loans, as this intervention would be initially stated in those panchayats where SHGs have already been credit-linked with ICICI Bank. Both Bank Sakhis and SHG members will be benefited from this new initiative.

II. Dual authentication initiative with DBGB

JEEViKA is working with DBGB bank on Dual authentication transaction with CBO accounts. As per RBI norm, dual authentication facility is available with saving accounts only. However, in case of DBGB, there exists a combo account (Saving and Loan) which is hindering dual authentication transactions with CBOs. In this regard, correspondence has been made with DBGB for guidance.

JEEViKA have identified a CLF in Bhojpur district for dual authenticated transaction of CLF and its member VOs. SPMU team supported the district and block teams in orientation and training of the concerned staff and CBO members. The team facilitated the documentation of all the VOs of the CLF for dual authentication.

III. MIS dashboard

Digitisation of MIS dashboard was successfully completed and now Bank Sakhi dashboard can be accessed through JEEViKA's website. Other important features of the dashboard are as follows:

- It shows charts and graphs related to the transaction.
- Commission details of Bank Sakhis.
- Detailed information of the Bank Sakhis (district and bank-wise).
- A new feature was added to upload master data.
-

This portal can be parallelly accessed by three different users ie. JEEVIKA team, Data uploader and the third party(guest)at a time.

IV. Technical Service Agency (TSA)

JEEViKA has planned to scale-up the (Digital Finance Services (DFS) programme in all 534 blocks across 38 districts. It plans to promote additional 2500 Bank Sakhis in next two years along with establishment of required systems and processes which include Process Monitoring (internal audit) of Bank Sakhi outlets, SHG dual authentication, development of model Cashless CBOs, establishment of strong monitoring mechanism for the Bank Sakhi programme at the state and district levels, high quality comprehensive dash board with reports on the status of roll out of the intervention, various analytics, policy briefs and other knowledge products as required from time to time, besides digitizing all key operational processes of insurance, knowledge management, staff capacity building etc. By June 2020, documentation of TSA has been completed and approval onToR has been received.

V. Corporate Business Correspondent BRLPS (JEEViKA)

With the implementation of the project of Alternate Banking, the BRLPS aims to provide livelihood opportunities to the community members, provide financial services to community members at the doorstep and to promote CBO transactions through CSPs. BRLPS would redefine the norm of being a Corporate Business Correspondent. JEEViKA as a society would become a Business Correspondent and its community members would work as Business Correspondents of BRLPS. The departments of CBC would support BRLPS in better technology, processes, handhold support and monitoring would be provided to the Bank Sakhis. With this, the challenges faced by the Bank Sakhis would be resolved promptly and they would be able to earn better commission.

VI. Knowledge Management

- An analysis was done on work done by the Bank Sakhi in providing financial services to customers during COVID-19.
- 5 Case studies of different Banks were prepared and shared with NITI Ayog.
- Phone calls were made to Bank Sakhis for taking precautionary measures during COVID

19.

- Video shoot of one bank sakhi from Vaishali was done for CoVID-19.
- Story related to achievement of FINO bank sakhis during COVID was published in Newspaper.
- Transactions were captured from districts and shared with NRLM on regular basis.
- Virtual model of Bank Sakhi review has been initiated.

7. Interventions under Digital Finance

JEEViKA is working with major digital finance service providers namely, SIDBI and BASIX to ensure digital financing literacy and motivate digital financial transactions through the process of account opening at digital platforms, capacity building at SHG level and identifying local area merchants to facilitate transactions. The progress of different interventions under digital financing is as mentioned below: -

JEEViKA BASIX DFS Project

BASIX Extension

- Extension of the project and finalisation of deliverables: The current TA support by BCTS team which was to end in April 2020 has been extended for 6 months till November 2020. The team has developed the proposal and finalised the detailed work plan for the next phase of support.

Orientation of Bank Sakhi for IIBF certification

- BCTS team has been orienting Bank Sakhi for IIBF certifications.

Survey Conducted

- BCTS conducted a survey for socio-economic profiling of the Bank Sakhis. A total of 525 bank sakhis were surveyed. The survey was conducted through mobile phone. The Bank Sakhis were from 27 districts. The survey results show that out of the 525 Bank Sakhis, 210 Bank Sakhis were main earning members in their family. It means 40% of the surveyed Bank Sakhis were earning more than other family members of their households.

BCTS team has developed a case study on Bank Sakhi on the work done by the Bank Sakhis in providing financial services to the customers during COVID-19.



LIVELIHOODS PROMOTION

A. FARM INTERVENTIONS

During this quarter, the theme promoted vegetable sale points, trainings on kharif crops, hiring of Technical Support Agency for organic farming and value chain interventions.

1. Vegetable sale points

During 1st phase of lockdown due to covid-19, when there was slowdown in economy and most of the shops were shut, JEEViKA came up with innovative idea of providing alternate livelihoods to SHG members growing vegetables by establishing vegetable sale points in nearby markets and residential areas in their blocks and districts. Nearly 388 vegetable shops and 102 vending carts were established for the sale of vegetables. On an average, 325 quintals of vegetables were sold per day from 490s sale point. Most of these vegetables were purchased from SHG members who cultivated vegetable and sold in nearby markets. It helped members to somehow sell their produce during the outbreak of COVID-19. Members faced the pricing challenges that occurred due to a smaller number of buyers turning up. However, they managed to carry these activities only during the first lockdown, but later on most of the points were closed due to operational and pricing issues.



Image 2: Road side Sale point of vegetable in local market of Khagaria district

2. Planning and training for Kharif season

Due to outbreak of pandemic Covid-19, training of staff, cadres and farmers became quite challenging. However, the team came up with virtual mode of training for staff and cadres, followed by training to SHG members in their villages while taking necessary precautionary measures by the participants. 412 staff attended the virtual training, organised and coordinated by SPMU with the support of professional from PRADAN as trainer. These virtual trainings of staff were completed in three phases. Content of the training was jointly designed by SPMU and PRADAN.



Image 3: Training on kharif season in Nawada district.

District teams further organised training on Kharif crop for other staff and cadre at different levels. A total of 2385 staff and 7840 VRPs received trainings in Kharif season. This virtual method was used. They even provided field level one to one training to farmers.

3. Organic Farming

As per NRLM guidelines, each SRLM have to hire Technical Support Agency (TSA) for undertaking organic farming. In the last week of June 2020 BRLPS, signed MoU with Bio-cert International Pvt Ltd. as TSA for three years. After signing of MoU, Bio-cert placed its manpower in nine districts. In this quarter, 25 local groups were registered on Participatory Guarantee Scheme (PGS) portal and nearly 435 farmers were covered. Training and primary data collection were started by the bio-cert and the agency plans to register 5500 farmers on PGS portal by the end of September 2020.



Image 4: Farmers orientation on Organic Farming

4. Value Chain interventions

Litchi & mango market linkage –Jeevika

Under the initiative of direct marketing of fruits & vegetables, Sahi Litchi from Muzaffarpur, niche varieties of Zarda mango from West Champaran and Dhudhia Malda mango from Bhagalpur & Vaishali were marketed directly to the urban consumers through different methods by Farmer Producer Companies (FPCs), with the support of JEEViKA. The major objectives of the initiative are to:

1. Optimize the benefit to the JEEViKA farmer didis under the Covid-19 situation
2. Enhance the direct customer base for the Farmer Producer Companies
3. Create JEEViKA as a brand in premier segment of mango market
4. Availability of Sahi Litchis and carbide free good quality mangoes to the customers in Patna and buyers outside the state

Direct sale of litchis and mangoes were done through various channels like retail kiosks, Jeevika designed E carts, E portal (elocals), institutional sales, bulk sale in mandi and sales outside the state (Ranchi and Bangalore).

Details of the business done by FPCs are as mentioned in Table 5.

SI.	FPC	Product	Quantity procured	Turnover (in Rs)	Profit (in Rs)
1	SamarpanJeevikaMahilaKisan Producer Company Limited, Muzaffarpur	Sahi litchis	5 MT	3.22 lakh	97123
2	Samposhit Krishi Jeevika Agri Producer Company Limited, East Champaran	Zarda mangoes	9 MT	4 lakh	25127
3	Jeevika Women Agri Producer Company,Khagaria Limited	Dhudhiamalda mangoes			
4	Nari Anant JEEViKAMahila Agri Producer Company Ltd,Vaishali	Dhudhiamalda mangoes			
5	Bhagalpur	Mangoes			

Litchi was directly sold to costumers on the same day. The mangos procured were ripened using carbide free method in cold storage with support of the technical ripening partner.

In addition to this, 15 tonnes of litchi pulp was also manufactured by the FPC at Muzaffarpur for sale in potential markets.



*Mango Business
through Farmer Producer Company, Khagraia*



*Litchi Business
through FPC, Muzaffarpur*

The 3 FPCs involved in maize trading at Purnea, Khagaria & Saharsa were able to do business of 3613 MT of maize and cumulative turnover was of Rs. 435lakh. The 3 FPCs also sold 18.13 MT of maize seeds to farmers. The FPCs were also involved in sale of more than 15000 Kitchen Garden Kits.



B. NON-FARM INTERVENTIONS

COVID-19 brought unprecedented risk of health hazard and livelihood loss, at a scale never seen before in near past. Government imposed lockdown, intended for preventing spread of virus, inevitably disrupted supply chain of goods and raw material in the market. While producers hopelessly struggled to sell their products, consumers fell prey to panic buying. Market demand suddenly shot up for face masks and sanitizers, the first line of defence against Corona.

Non-Farm theme at JEEViKA was quick to grate this opportunity and adapted to the market need of preventive care products (face mask, sanitizer) and services (community canteen services, retail fulfillment services). The enterprise management interventions strategized to leverage the social capital (SHG members) to respond to uphill task of manufacturing and delivery of products and services needed for preventive care against Corona.

1. Mask Production

SHG members spread across 534 blocks in 38 districts of Bihar were called upon for stitching reusable 2/3 ply masks. Online training sessions were organized in convergence with NIFT Patna to train community members on mask stitching process (selection of fabric, cutting, number of layers, stitching quality, finishing and sanitation of finished product). Master trainers trained by NIFT professionals, disseminated the learning and process compliance to the wider pool of interested community members. Enabling policy guidelines detailing fund provision, block wise target, monitoring process (mobile application) and convergence with government line departments and Panchayati Raj institutions for supply of masks were finalized. Dedicated team at SPMU consistently followed up with each of the 38 districts to streamline production and supply to government departments.

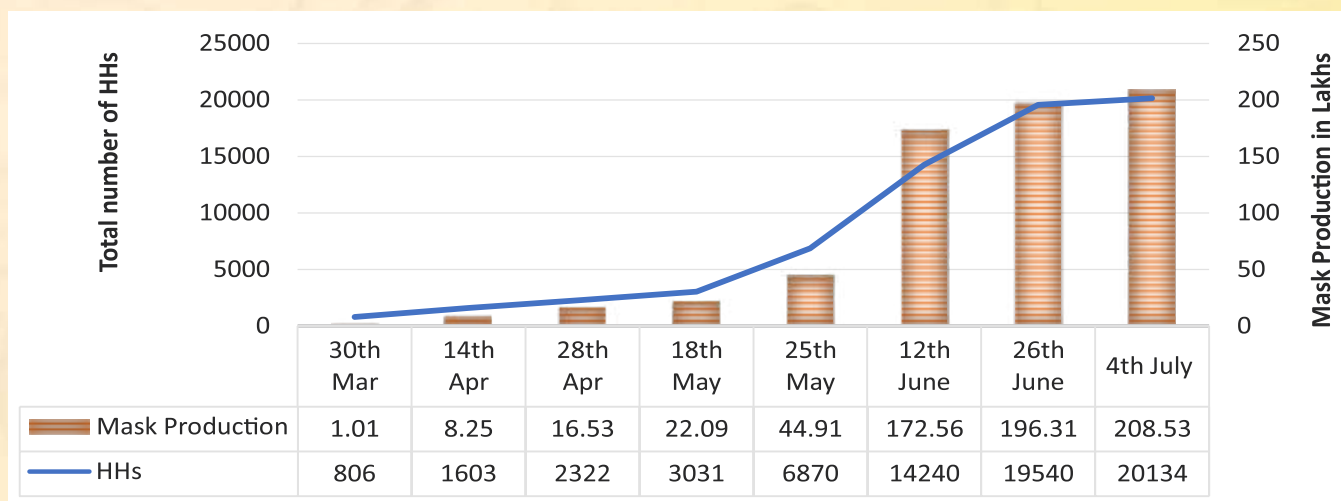
Production of masks was facilitated through a combination of decentralized as well as centralized systems. Under decentralized system, trained community members, possessing sewing machine, purchased approved raw material from nodal CLF/VO and supplied stitched mask in packed form to the nodal CLF/VO. The members were paid by the nodal CLF/VO as per the approved unit rate for stitching the masks. Under centralized system, production centers(540) were set up where 10-25 trained community members gathered and stitched masks. Each production center was supervised by a dedicated community member to ensure adherence to social distancing norm and



quality (finishing and hygiene) compliance of the mask production. In addition to community members, skilled migrants (720) who returned to Bihar during lockdown were mapped and employed with production centers to stitch masks.

Government of Bihar nominated JEEViKA to sell mask to Panchayati Raj Institutions and other government line departments. So far, masks worth Rs 1.04 crore have been sold to PRIs alone. The masks have been supplied to Health department, Rural Development Department, WHO, District administration, front line workers, Police Department and other Governmental line departments. The masks were also made available in 21 Grameen Bazaar (JEEViKA promoted Rural Retail Chain) and sold in open markets through general/medical stores to tap rural market. With aim of achieve behavioural change for mask wearing, SHG members anchored door to door campaigning and sale of masks in rural hinterlands of Bihar. For urban market places like Patna, sales were facilitated through push carts to cater to market demand.

Figure 2: Mask production progress



2. Production of sanitizers & disinfectants

JEEViKA Didis from Annapurna VO of Udwant Nagar block in Bhojpur district started production and packaging of sanitizers and disinfectants. The training and capacity building has been done by UNICEF and production process is in compliance with norms recommended by WHO. So far, 200 litres of sanitizer have been produced by the SHG groups. The sanitizers and disinfectants were sold in bulk to MGNREGA at rate (Rs 9/100 ml and Rs 35/500 ml) as decided by the SHG members.

3. Art & Craft

NRETP- Scoping study for Art & Craft and Handloom cluster development has been submitted to NRLM. Also, Art & craft cluster proposal has been submitted to MSME under SFURTI scheme.

Shilpgram Mahila Producers Company- Shilpgram has engaged 115 households in mask making and generated revenue worth Rs 35,00,000 from the sale of masks. Shilpgram produced designer mask with Mithila paintings has been supplied to PMO, WHO, District Administrations, Health department, Rural Development Department and retailed through Stores like Wellness Mall (Darbhanga) and Kiosks. Apart from forward linkage, Shilpgram has served CBOs with backward linkage (supply of raw material- fabric) for mask production in various districts.

4. Grameen Bazaar (Rural Retail Shop)

Suraksha Certified (issued by the Dept. of Consumer affairs, GoI) Grameen Bazaar (21 in number) facilitated uninterrupted supply of groceries to consumers as well as its constituent Kirana Stores during the lockdown period. Lockdown could not deter the spirit of the community to serve the community with supply of cereals worth Rs 40 lakh to 67 VOs (under Food Security Fund) and groceries to Satat Jeevikoparjan Yojana households. Grameen Bazaar marched further to spread its footprint in Meskaur and Akhbarpur blocks of Nawada and Sabour block of Bhagalpur. In addition to groceries, Grameen Bazaar started retailing masks & sanitizers and clocked a turnover of Rs. 1.05 Crore during lockdown in the first quarter of FY 2020-21, serving nearly 900 Kirana stores in rural areas.

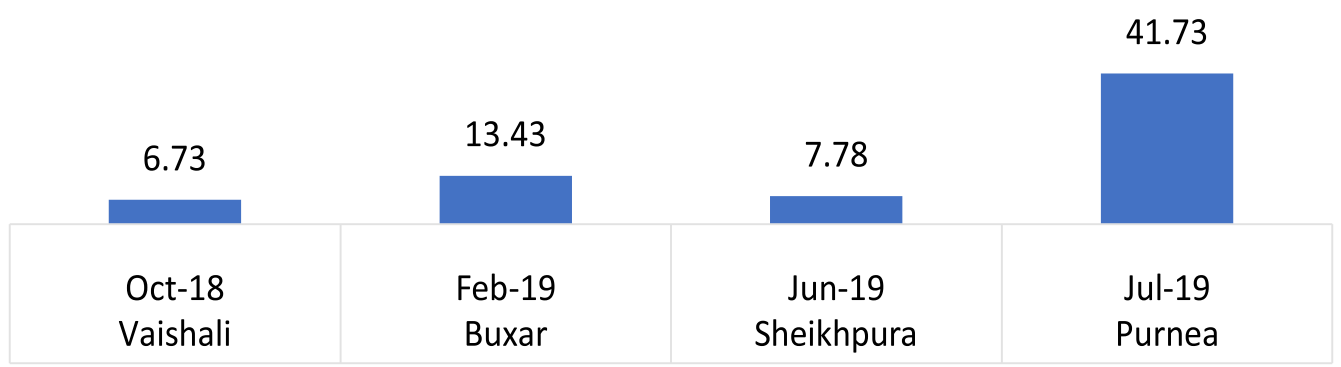


5. Didi Ki Rasoi

When media was ripe with reports of patients facing social boycott, Didi Ki Rasoi held the baton to serve the patients at quarantine centers and government hospitals. Hygiene for patients and canteen staff were ensured by following daily temperature checking of canteen staff, cleanliness inspection by hospital staff, social distancing norm compliance by all and frequent sanitization of

utensils and equipments used in the canteen. All these measures enabled Didi-Ki-Rasoi to serve more than 12000 quarantine patients and generate a turnover of Rs 28 Lakh during the lockdown.

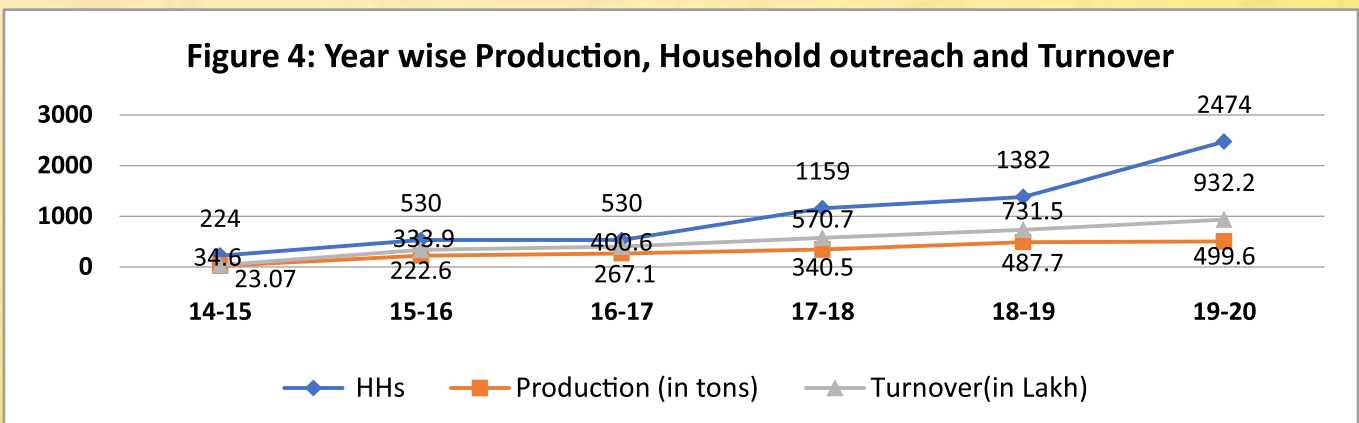
Figure 3: Cumulative profit till June 2020 (In Rs. lakh) in Didi-Ki-Rasoi



6. Bee-Keeping

Total 110 Tons of honey was produced in 1st quarter of FY 2020-21. For the processing and packaging of honey, partnership is done with TIMUL and 20 MT honey has been processed and packaged in TIMUL, Muzaffarpur (COMFED). The newly packaged honey has been uploaded at e-commerce platform of JEEVIKA for forward linkage.

Figure 4: Year wise Production, Household outreach and Turnover



C. LIVESTOCK

Livestock rearing is an important source of income generation in Bihar and provides employment to millions of poor and landless families. Under livestock rearing, JEEViKA is implementing dairy, goat rearing and poultry interventions. Objective is to provide additional income to SHG households by enhancing the productivity, increasing access to market and to improve nutritional status of the participating SHG households. During this quarter, progress in the interventions was relatively low due to Covid situation.

A. Goat interventions

Goat rearing intervention is being implemented to provide employment and increase income of small, marginal and landless farmers, particularly from SC/ST households. For this, reducing mortality in goat, enhancing productivity through different preventive and productivity enhancement activities alongwith marketing linkage facilities are crucial. All these services are provided to community members through trained community cadre called PashuSakhis. Different interventions under goat rearing undertaken in this quarter are:

i. Distribution of 3 Breedable Black Bengal goats to each selected household under IGSDS (Subsidy Model)

JEEViKA, in convergence with Animal and Fish Resources Department, GoB is implementing Integrated Goat and Sheep development Scheme (IGSDS) since FY 2016-17. Under this intervention, SHG members are organized into Goat Producer Groups and provided trainings on goat management. The SHG members procure 3 breedable Black Bengal Goat on their own as per specified characteristics and accordingly, amount of Rs.4000 per goat is transferred to the accounts of beneficiaries through Direct Benefit Transfer (DBT). Once the goats are procured by the beneficiary, different services on prevention of diseases and productivity enhancement in goat rearing are provided by the PashuSakhis. This intervention is being implemented in 35 blocks across 12 districts. During this quarter, 130 goat Producer Groups were formed. A total of 323 goat-PGs have been formed against the target of 326 till June 2020. Procurement of goats would start from next quarter.

ii. Pashu Sakhi Model

Under this model, village-based women from amongst the SHG members, having experience of goat rearing practices are identified and provided 15 days training in 3 phases (5 days in each phase). The trained Pashu Sakhi provides to goat rearers different services which include:

- Facilitate HHs on types of goats to be procured and bucks to be used for breeding.
- Train rearers on feed, house and health management and demonstrate on low-cost goat house, feeder & drinker, azolla pit and moringa plantation.
- Provide primary veterinary services (Ethno Veterinary) along with de-worming & vaccination services as per prescribed schedules.
- Provides input supply like dana mishran, pashu chat, herbal supplements etc.

- Updates market information to the goat rearers organizes local haats and take weight the goats before sale.

In Service Model, till June 2020 , a total of 835 Pashu Sakhis were on board and providing services to goat rearers. Cumulatively, a total of 448 new Pashu Sakhis joined the intervention till March 2020. Some of these Pashu Sakhis have been trained while others are still to be trained.

Table 6: Progress made in goat intervention under Pashu Sakhi Model

Sl	Indicators	April to June 2020	Total till June 2020
1	Number of best quality bucks inducted	13	407
2	Number of inseminations done by inducted bucks	8363	24796
3	Number of farmers undertook Azolla cultivation	432	7164
4	Number of machans constructed	1435	7714
5	Number of goat sheds constructed	62	2730
6	Number of feeders installed	2887	30498
7	Number of castrations in goats done	9963	40940
8	Quantity of dana mishran produced (in kg)	14297	70569
9	Number of De-worming doses given	92707	311162
10	Number of vaccinations given	59848	184787



Skill Training and Placement

1. Deen Dayal Upadhyaya Grameen Kaushalya Yojana (DDUGKY)

As a result of nation-wide lockdown caused due to outbreak of COVID-19 pandemic, DDUGKY training centres were closed in the light of the government advisory. During the first quarter of FY 2020-21, training partners worked closely with JEEViKA to relieve candidates from training centres and ensure that the candidates reach their home safely. Project also focussed on providing proper counselling, personal care and support required to the placed and OJT Candidates to return home safely. Proper transportation and medical support were provided to the candidates with support of Project Implementing Agencies to candidates. Training and placement progress during this quarter was naturally low as seen in the Table 7.

Table7: Status on training and Placement under DDUGKY

Sl.	Period	Trained	Appointed	Placed
1	FY 2019-20	14236	9448	5912
2	Cumulative till March 2020	50671	33081	20692
3	April-June 2020	64	624	958
4	Cumulative till June 2020	50735	33704	21508

2. Rural Self-Employment Training Institutes (RSETIs)

Working of the Rural Self-Employment and Training Institutes (RSETIs) was also affected by the nation-wide lockdown and only 210 candidates received training through RSETIs. Training and placement progress under RSETIs is given in Table 8.

Table 8: Progress made under RSETIs

Sl.	Particulars	FY 2019-20	Cumulative till March 2020	April-June 2020	Cumulative till June 2020
1	Number of trainings conducted	841	-	8	848
2	Number of candidates trained	24961	204523	210	204733
3	Total settled	11425	151096	3	151099
4	Settled-self funding	5713	38871	3	38874
5	Settled-bank finance	5712	112225	0	112225

3. Job fairs

Job fair provides rural youths an opportunity to interact with different employers, companies and choose work of their choice and aptitude. Generally, 3-4 mega job fairs are organized in each district in a year. Besides mega job fairs, JEEViKA also organizes Youth Mobilization Drives

(YMDs) and Community Mobilization Drives (CMDs) to provide direct placement to the rural youth in their companies. These are organized on relatively smaller scale where a company comes and selects 20 to 25 candidates. However, during this quarter direct placement through Job fair could not be undertaken and no progress could be made.

Table 9: Progress made under this intervention

Sl.	Particulars	FY 2019-20	Till March 2020	Cumulative till June 2020
1	Number of job fair organized	91	228	228
2	Number of youths turned up in job fairs	63480	171835	171835
3	Number of youths offered job	17741	53189	53189
4	Number of youths joined	4736	18831	18831
5	Number of YMDs /CMDs organized	1276	2044	2044

4. Initiatives and support to candidates during covid-19

i. Health care workers

JEEViKA, with the support of PIAs, contacted candidates who have been trained in health sector like lab assistance, nursing, general assistance etc. and are working in reputed health sector organizations. Candidates who were trained in health sector and currently not working were also contacted. List of all such candidates (5565 candidates) was prepared and shared with the GoI.

ii. Support to trainees

JEEViKA instructed PIAs to stay connected with the placed candidates and provide post placement support to all eligible candidates (On Job trainees, placed & under training). PIAs also arranged transportation facilities for candidates to ensure their safe return.

iii. Chief Ministers Rahat Kosh-AAPDA Fund

JEEViKA and the PIA partner agencies supported the candidates placed outside state by contacting and sharing with them AAPDA link. The candidates were asked to fill the details in the link and get financial assistance from the government. A total of 2064 candidates received AAPDA fund till May 2020.

iv. Mask Production

JEEViKA SHG members were actively involved in production and distribution of masks to the different government departments during this quarter. Jobs theme made its contribution by opening training centres having swing /stitching machines and used these machines for production of masks. Jobs theme also provided support to migrants, daily workers and other needy people of the society by providing them fooding, lodging and health check-up facilities. They also distributed masks, sanitizers and soaps to the community members for which financial assistance

was provided by PIAs and other partner agencies.

v. One nation:one ration card

Central government initiated the “one nation one ration card” programme during this period. This was to help the migrants and their families to access foodgrains from fair price shops from anywhere in the country. District Jobs team with the support of PIAs, assisted district administration in data entry of ration card preparation related work.

5. Virtual training sessions for trainees and project implementation partners

I. Tracking of candidates in distress

JEEViKA and PIAs contacted the trainees (OJT located outside Bihar) stuck due to covid-19 and counselled them through video calls. The candidates were also provided required due support.

ii. Prioritizing the safety of candidates

First step towards mitigating the effect of nation-wide lockdown for candidates was to relocate the candidates safely to their homes. JEEViKA, PIAs and RSETI officials were in constant touch with the candidates. Regular tracking of the placed candidates was done to ensure that candidates return home safely.

iii. Candidates participation in extra-curricular activities

Knowing that regular trainings were not possible in such situation, PIAs were encouraged to take up innovative steps to connect with the candidates on daily basis. Online trainings were organized for the candidates/students to improve their learning and keep them engaged through home assignments and fun activities.



HEALTH NUTRITION AND SANITATION

The theme, during the quarter focused on creating awareness on Covid-19 amongst the community, cadres and staff through orientation, training and capacity building initiatives using online platform, conference calls, household visits, distribution of leaflets on Covid-19 etc.

1. Awareness creation on Covid-19 through distribution of leaflets

The theme prepared a one-pager leaflet on Covid-19 to create awareness on symptoms of Covid, preventive measures to avoid spread of disease etc. The project tried to reach out to the maximum number of SHG households. More than 68000 Community Mobilizers and 8.15 lakh SHGs were reached in less than a week through distribution of leaflets on Covid and creating awareness among the SHG members.

2. Awareness creation on Covid-19 through virtual trainings

A three-pager FAQ on Covid-19 and a presentation were developed by the theme for providing virtual trainings. Its contents were taken from Ministry of Health and customised so that maximum information related to covid-19 could be shared. Series of trainings were organized at different levels to reach out maximum number of staff, cadres and SHG members. Different training modes were used which included zoom-based virtual trainings, telephonic discussions, sharing FAQs, home visits etc. The details of the training and its coverage are as mentioned in Table 10.

Table 10: Details on awareness creation on Covid -19 (Virtual training)

Sl.	Mode of training / information dissemination	Participants	Trainer
1	Zoom based virtual training	364 Thematic Managers	State Team
2	Virtual training	995 HNS-MRPs & 435 BPMs	District thematic Managers
3	Telephonically & sharing FAQs	2000 ACs and CCs	BPMs
4	Phone calls & sharing FAQs	3663 CNRPs & 66378 CMs	HNS-MRPs
5	Home visits & sharing FAQs	7260642 SHG BoDs /members	CMs & CNRPs

The theme also created awareness among the SHG members on special services provided by the government like disbursement of Rs. 1000 in bank accounts of community members having ration card during Covid-19.

3. Webinar series on Nutrition

A webinar series on “Nutrition during Covid -19” was organized between 28th April to 8th May 2020. More than 200 participants attended the webinar in 1st and 2nd sessions. Eminent speakers from different sectors shared their views on proper nutritional habits amongst infants, children in the age group from 6 to 23 months, pregnant and lactating women. They also discussed best and cheapest ways to ensure nutrition at household level by establishing kitchen garden during Covid-19. The details of the sessions are given in Table 11.

Table 11: Details of webinar series on Nutrition

Sl.	Sessions	Topics	Speakers
1	Webinar 1 on 28 th April 2020	Breastfeeding during Covid-19	Dr. Praveen Kumar, Director & Professor (Paediatrics), Lady Hardinge Medical College
2	Webinar 2 on 30 th April 2020	Complementary feeding during Covid-19	Dr. Alok I Ranjan, Country Lead, Nutrition, Bill and Melinda Gates Foundation
3	Webinar 3 on 6 th May 2020	Maternal nutrition during Covid-19	Dr. Sheila Vir, Founder & Director, Public Health Nutrition and Development Centre
4	Webinar 4 on 8 th May 2020	Kitchen garden and locally available food for better nutrition during Covid-19	Dr. Usha Singh, Professor cum Chief Scientist, Food and Nutrition, RAU, PUSA

4. New Training modules on Covid-19

A new training Module on Covid-19 was developed comprising of two sessions. The first session focuses on preventive care during Covid by use of mask, social distancing norms, regular hand washing with soaps, symptoms of Covid, when to visit a doctor and have Covid test. The second session focused on improving body immunity. Videos have also been developed on both the modules.

Virtual training on this module was organized in which 47 Manager HNS, Training Officers and officials from PCI participated. The Module on Covid-19 was further rolled out at field level, details of which are as mentioned in Table 12.

Table 12: Training on Covid-19 module

Sl.	Participants	Training mode on new Covid Module
1	Around 1000 HNS-MRPs	Video-conferencing through Zoom
2	3530 CNRPs	Conference calls
3	66360 CMs	Conference calls

5. AES response by HNS theme

AES intervention is being implemented in 26 blocks of Muzaffarpur and East Champaran. During this quarter the theme focused on creating awareness on AES through Gram Vani, a mobile based series and provided necessary support to the people affected.

- **Mobile Vani messaging**

Four episodes have been developed to disseminate different information on AES. These episodes were telecast through Mobile Vani in AEs affected areas in Muzaffarpur during this quarter.

Table 13: Coverage under Mobile Vani messaging intervention

Sl.	Episodes	Number of listeners (HHs)
1	General Information regarding AES	39471
2	Identification of symptoms of AES	42103
3	Appropriate steps to be taken after identification of symptoms of AES	42741
4	Things to be kept in the mind in case of AES	42813

Table 14: Cumulative progress made under this intervention on different indicators under AES

Sl.	Activity	Progress till June 2020
A	Number of intervention blocks in Muzaffarpur, East Champaran, Vaishali & Samastipur	31
	Number of VOs procured food Grains	1302
1	Number of HHs covered under food grain procurement	1,21,349
2	Number of VOs procured (Jaggery, Sugar, Glucon-D, Chiwda, ORS)	1016
3	Total number of HHs	42586
4	Number of Mahadalit HHs	27030
B	Household Survey list prepared	
1	Number of HHs having 1 to 15 years Children	239540
2	Total number of children (1 to 15 years)	424085
3	Number of HHs visited (having children between 1 to 15 years)	326422
C	Mobile Vaani Messaging	
1	Total number of SHG members reached through mobile vaani	57671
2	Total number of calls made to SHG members	294081
D	AES Report	
1	Number of confirmed children with AES symptoms	44
2	Number of cured children	2
3	Number of children (Casualty)	7



SOCIAL DEVELOPMENT

1. Food and Health Security Interventions

The importance of Food Security Fund intervention was best realized during lockdown period caused due to Covid-19 pandemic. The fund was utilized to procure foodgrain and other nutritional items for SHG members so that food and other edible items are available with households during lockdown period. Towards best realization of this intervention, some relaxation was made in the procurement norms and around 17,000 VOs procured food items during this quarter. A total of 10200 new VOs received FSF in this quarter. Cumulatively till June 2020, a total of 37200 VOs have received FSF.

Health Risk Fund which is given to VOs was provided to be used to meet emergency health needs of SHG households. 3100 new VOs received HRF fund during this quarter and cumulatively till June 2020, a total of 47325 VOs have received HRF fund.



2. Solar Project

The project achieved its target of distributing 18 lakh solar study lamps to school going children/students in 18 districts in the month of March 2020. In its 2nd phase of implementation, more than 301 Solar Marts have been set up and are being run by the SHG members.

3. Cluster Facilitation Team under MGNREGA

Cluster Facilitation Team under MGNREGA aims at enhancing the quality of assets available with the villagers and thereby ensuring sustainability of rural livelihoods. It also capacitates labourers for their entitlements under MGNREGA and supports block level MGNREGA functionaries in their last mile service delivery. Under this intervention, 5756 SHG members received/ were reissued job cards during this quarter. Of the total 94319 persons who demanded work, a total of 8125 were provided work under MGNREGA.



Table 15: Progress made under CFT

Sl.	Indicator	Till March 2019	Total FY 2019-20	FY 2020-21 (Q1)
1	Number of Labour Groups formed	1984	650	-
2	Number of VOs trained on MGNREGA	7426	3278	-
3	Number of job card given / re-issued to SHG member	61746	9543	5756
4	Number of work demands registered	467644	296983	94319
5	Number of persons allotted work	255713	230054	81225
6	Man-days generated for SHG labours	4155595	4957572	1705725
7	Wage payment MGNREGA labours (Rs.in crore)	73.5	84.76	33.1
8	Incentives to MGNREGA VRP/Mate (Rs.in lakh)	63.5	96.62	22.5

4. Education initiatives

i. i-Saksham

JEEViKA, in partnership with i-Saksham has initiated a pilot project on education in 4 blocks of Jamui and Munger districts. Objective of this initiative is to bring about qualitative changes in existing educational structure, both at micro (student) and macro (institution) levels by facilitating active engagement of CBOs. Plan is to develop edu-leaders, also called as fellows who would be trained to run community learning centres for a period of 2 years, wherein they would provide minimum of 10 hours of education to school going children coming from poor and marginalized sections of the society. These edu-leaders have been trained on subjects of knowledge enhancement as well as personal skill development through different teaching modes. Activities undertaken during this quarter are as follows:

- Spread awareness by sticking posters on Covid-19
- Edu-leaders also participated in mask production
- Edu-leaders also encouraged self-learning by teaching over phone, involving care-givers in education of their wards and teaching mathematics online.

ii. Pratham Education Foundation

JEEViKA has partnered with Pratham Education Foundation to empower community institutions and enable mothers (SHG members) to gauge education being provided to their children and also to take necessary action to improve their learning with support of the agency. This initiative has been started in Supaul, Gaya, Nalanda, Purnea and West Champaran districts. SHGs with a greater number of children associated with them have been selected. Community Mobilizers of these SHGs have been trained on 10-training modules. The Community Mobilizers, in turn provide training to SHG members so that SHG members can check the progress of their children in the

school. They do so by checking their children copies, by asking questions and interactive teaching with their children.

During this quarter, Pratham started e-learning initiatives in course of lockdown. All the educational and vocational institutions were closed since mid-March 2020. In such situation it becomes, important to engage children in activities that would bring down stress, take minds off the crises and gradually create a learning environment.

In this regard, a joint discussion was held with JEEViKA state, district and block teams. A broadcast group has been formed of 2279 students/children from Supaul, Nalanda and Purnea being benefitted under this initiative. Plan is to scale up the intervention in Gaya and West Champaran districts in next phase.

iii. Turn the Bus initiative

JEEViKA and M/s Turn the Bus initiated a pilot project to empower local students/youths through the process of knowledge dissemination.

The pilot project is being implemented in East Champaran and West champaran districts. Currently the project is educating Intermediate Arts student via online platform.



LOHIYA SWACHH BIHAR ABHIYAN

Lohiya Swachh Bihar Abhiyan (LSBA) is a mission mode programme comprising of centrally sponsored SBM-(G) and Lohiya Swachh Yojana (LSY) for ensuring universal sanitation coverage in Bihar. LSY is a fully funded State initiative to cover those households who are not factored under SBM-(G). LSBA is committed towards making Bihar free from open defecation through proactive participation of its people and giving focus to Behavioral Change Communication (BCC).

1. Progress on IMIS as on 30th June 2010

Table 16: Progress under IHHL construction

Sl.	Parameter	Progress (April-June 2020)	Cumulative progress till June 2020
1	Number of IHHL constructed	2.45 Lakh	1.28 Cr (SBM-G, LOB & NOLB)
2	IHHL coverage (in percentage)	100%	100%
3	Number of IHHL payment done	330183	8006887
4	Number of geo-tagging completed	0.30%	80.84%
5	Number of villages declared ODF	100%	38691
6	Number of villages verifies as ODF	8	37315

2. ODF Plus: SOLID LIQUID WASTE MANAGEMENT ACTIVITY

Safe water, sanitation, and hygiene are fundamental to human development. Swachh Bharat Mission (G) ensures that the open defecation free behaviours are sustained, no one is left behind, and that solid and liquid waste management facilities are accessible and affordable to all. ODF Plus activities under Phase II of Swachh Bharat Mission (Grameen) reinforces ODF behaviours and focus on providing interventions for the safe management of solid and liquid waste in villages.

Open defecation free and clean villages would improve general quality of life and health outcome of sanitation would be realized. Thus, rural waste management would be the next logical step to leverage the social capital created during the ODF process.

The experience suggests that the ad-hock or piece-meal approach will not yield desired results. The intervention of rural waste management demands a thorough village level planning and systematic intervention. The task is multi-sectorial. Therefore proactive dialogue and convergence and coordination among the local actors including functionaries of different departments such as SWSM, PHED, RES, and Agriculture, etc. are essential.

Recently, this theme has initiated interventions for supporting the districts/blocks in the planning and implementation of solid and liquid waste management (SLWM) activities. Continuing with the ODF+ activities initiated in the first quarter, LSBA provided the virtual training to all Sanitation Supervisors, Block Coordinators & District Coordinators on Sanitation & Covid-19

with the support of UNICEF.

Solid Liquid Waste Management works were inaugurated and started in 18 Gram Panchayats till June 2020.

In SBM(G) phase -II, budgetary allocation on IEC and CB activities was changed in comparison to phase I. As per changes, the team developed annual implementation plan for FY 2019-20 under IEC and CB component. Budgetary allocation of Rs. 81.9 crore and 54.98 crore has been proposed for district and state levels respectively to achieve ODF plus status.



Women's participation and the role was considered to be an important area in the implementation of SLWM in rural areas of Bihar. LSBA, BRLPS, RDD, Govt. of Bihar.



Solid Liquid Waste Management work in progress under selected Gram Panchayats under Lohiya Swachh Bihar Abhiyan, BRLPS, RDD Govt of Bihar.

2. New initiatives undertaken

- **Pradhan Mantri Garib Kalyan Rojgar Yojana**

Garib Kalyan Rojgar Abhiyan was launched by Government of India on 20th June 2020. Objective was to boost employment and livelihood opportunities for migrant workers returning to villages, in the wake of COVID-19 outbreak. The campaign focuses on establishing durable rural infrastructure and providing modern facilities like internet in the villages. This campaign will be implemented in a mission mode in 125 days in 32 blocks of Bihar.



The Abhiyaan was flagged off from Telihar village of Beldaur block (Khagaria), through video-conference.

Under this abhiyaan, 25 work areas have been identified for employment in villages. Construction of "Community Sanitary Complexes" is one of them, which is being implemented under the aegis of Lohiya Swachh Bihar Abhiyan in Bihar. Around 6000 returnee migrants have been engaged in this Abhiyan in Bihar till June 2020.

- **Advance Payment System**

People from SC & ST communities who have not been able to construct toilets due to financial constraints would be supported under Lohiya Swachh Bihar Abhiyan. The project has made provision of advance payment Rs. 8000/IHHL for such households for construction of Individual Household Latrines.

- **Community Toilet**

Families/households from Mahadalit tolas and poor families having no land would be provided access to community toilets in the village. A Community Sanitary Complex would comprise of appropriate number of toilet seats, bathing cubicles, washing platforms, wash basins etc., and would be set up in a place in the village acceptable and accessible to all.

Table 17:Progress made under community toilet till June 2020

Sl.	Particulars	Progress till June 2020
1	Total CSCs to be constructed in FY 2020-21	16500
2	Number of CSCs under Construction	5872
3	Number of CSCs geo-tagged	134

4. IEC ACTIVITIES

- During this quarter, the theme organized a campaign to create awareness on proper sanitation practices and covid-19 through various IEC activities. Swachhagrahis, SHG members, PRI members, community leaders and development partners actively participated in this awareness campaign. Short films, audio spots, e-messaging, dos & don'ts on sanitation and covid-19 were disseminated among the community.
- A campaign “ Swachh Sundar SamudayikShauchalay” was organized to create awareness on adoption of good sanitation practices and keep villages ODF. On this occasion community sanitary complexes were painted with pictorials and slogans. Shri Parmeshwar Iyer, Secretary, Department of Drinking Water & Sanitation, GoI visited Mauzaffarpur and Vaishali districts in June 2020 and took account of the works done under sanitation programme. He appreciated the efforts of the team in undertaking sanitation.
- DMI Patna conducted an impact assessment study to find out the status of IEC fund utilization and efficacy of IEC tools used in LSBA. The study was conducted in 3 districts. Some of the recommendations of the study were included. Oriented of the district officer on utilization of IEC fund & planning of the same, conceptualization and localization of IEC material, development of gender specific IEC materials etc.



SATAT JEEVIKOPARJAN YOJANA (SJY)

The theme aims at providing sustainable livelihoods options to 1 lakh ultra-poor households most of whom were traditionally engaged in production, transportation and selling of country liquor/toddy before prohibition. Besides this, ultra-poor households from SC, ST and other communities are also included in this project. This is being done by empowering the targeted ultra-poor households through regular coaching, capacity building, livelihood gap financing, productive asset transfer, diversification of livelihoods and improved access to finance.

After announcement of the nation-wide lockdown, many activities could not be taken-up in the required manner especially due to restrictions in movements and social gatherings. The project, however undertook new and innovative approaches to overcome issues.

1. Identification and endorsement of Ultra-Poor households

Due to announcement of nation-wide lockdown, endorsement drives which were planned in the month of March 2020 were postponed. New guidelines were prepared and circulated for undertaking endorsement drives after relaxation in lockdown. To complete 1st phase of endorsement and achieve target of 1 lakh ultra-poor households, identification and endorsement drives were planned in the month of June 2020 across 306 blocks.

Additional budgetary allocation was made to provide masks, sanitizers, hand gloves to CRPs/cadres involved in endorsement drives. Endorsement teams were oriented on identification criteria for selection of SJY beneficiaries.

2. Selection and training of Master Resource Persons

Existing, MRP policy was reassessed and it was decided that one MRP would look after 30 to 35 households. Previously MRPs had to look after upto 50 households. To ensure timely selection of MRPs, MRP selection and deployment drives were carried out from 15th to 30th June 2020. The MRPs were selected based on the interviews conducted by CLFs/Nodal Vos.

Under Changed guidelines, 1230 new MRPs were selected in this quarter. A total of 2405 MRPs have been selected till June 2020. These new selected MRPs would be trained through digital platforms in the next quarter.

Table 18: Training status of MRPs

Sl.	Modules	Number of MRPs trained till June 2020
1	Module 1	1189
2	Module 2	775
3	Module 3	394

3. Ration Card

The theme with support of staff and cadre, identified ultra-poor households which had no ration card who were not having PDS cards. List of 7920 such households was prepared along with ID

proof and bank details. Same was shared with Food & Consumer Protection Department for release of Rs. 1000 to these HHs for meeting the consumption needs during covid lockdown. Ration card application were also prepared for these households and submitted to the concerned government department.

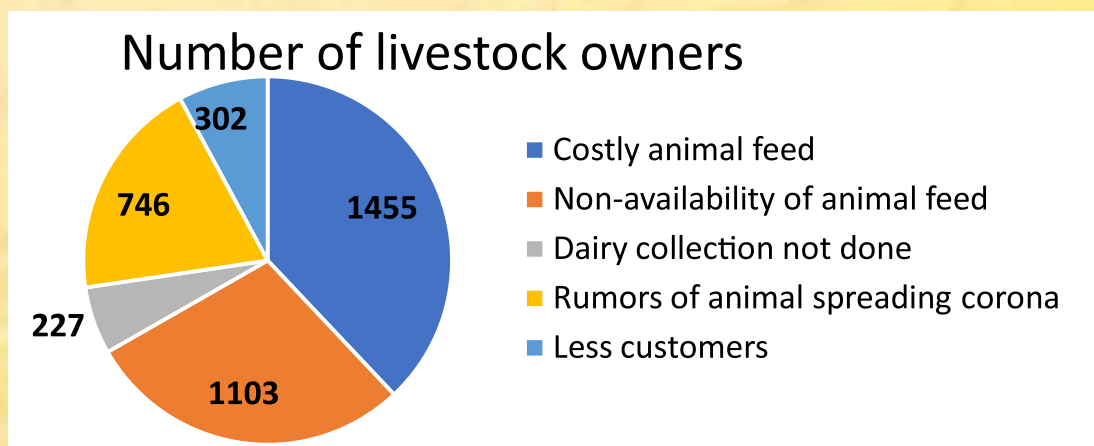
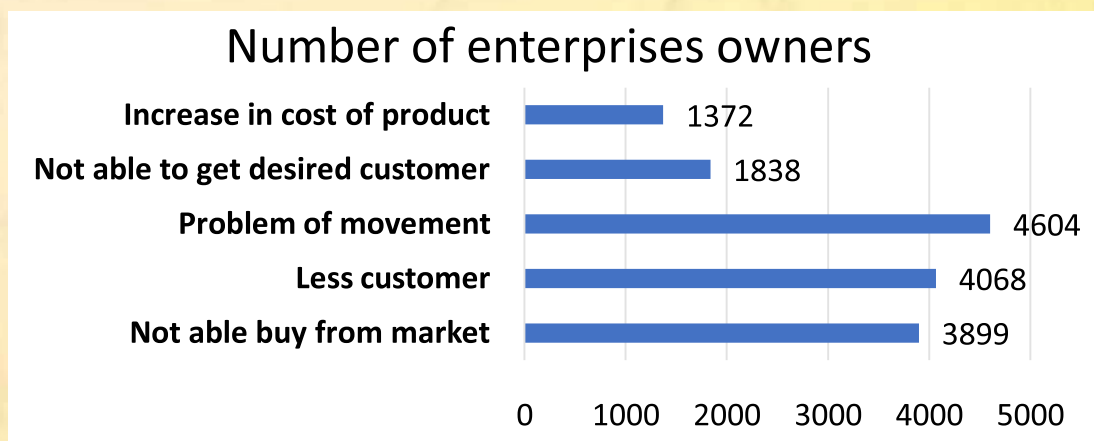
2. Emergency Funds

A new initiative was started for ensuring availability of food items in the households of the beneficiaries of SJY programme during lockdown period. Cash amount of Rs. 2000 was given to each of the beneficiaries through VO. It is known that JEEViKA VOs do all financial transactions through cheque or DBT and no cash transfer is done by VO. However, for ensuring food security to the ultra-poor households during lockdown period, VO altered policies and provided cash to beneficiaries under SJY. This initiative was started few days after announcement of lockdown i.e. from 28th March and in force upto 15th June 2020. A total of 38310 HHs received cash emergency fund till June 2020.

Partner Agency J-Pal conducted a survey in 5 districts (sample of 54 HHs) to assess the utilization status of emergency fund. It was observed that 90% of the households utilized this fund for purchase of food grain/ration.

3. Households assessment survey

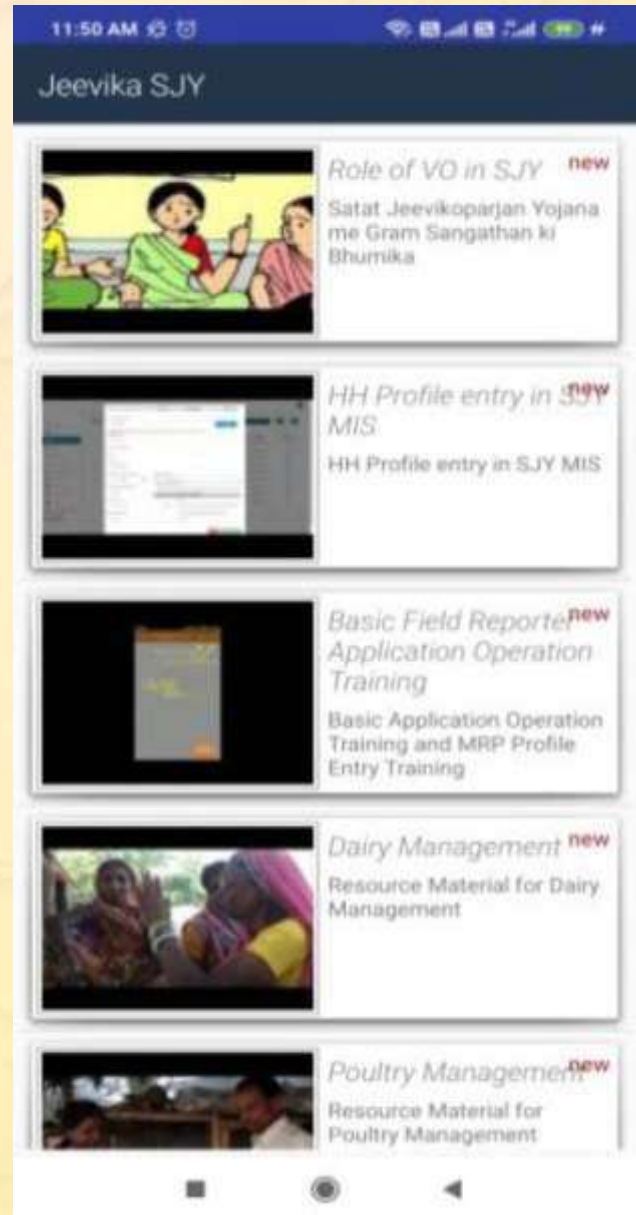
To find out the effect of lockdown on livelihood activities opted by endorsed households, a survey was conducted through mobile application. The application captured current status of livelihood activities undertaken by the households, difficulties faced by the HHs in running their enterprises / livelihood activities due to lock down. Findings of the study can be seen in the graphs below.



6. Information, Education and communication material development

Due to lockdown, physical training and capacity building activities came to a standstill. The project decided to develop resource materials which could be used for online training. So, videos for MRP trainings were developed and uploaded on SJY mobile application. Existing flipcharts were digitized into small videos, so that information flow and capacity building can take place while maintaining social distancing. Different IEC material developed for online trainings are as follows:

- Flip Charts were finalized for different activities under SJY
 - i. Role of VO under SJY
 - ii. Livelihood selection
 - iii. Livelihood development and management
 - iv. Confidence building
- Video Development for different activities under SJY
 - i. VO meeting and VO endorsement
 - ii. MRP training on Field Reporter Application
 - iii. Basic SJY orientation
 - iv. MP entry through Field Reporter Application
 - v. Confidence building
 - vi. Micro planning process



7. SJY Information application

A mobile application has been developed to store all SJY related resource materials (policy guidelines, training modules, videos, MIS module video, reports, case studies) at one place. The application also has a notice board, calendar for planning and broadcasting different SJY activities.

3. SJY MIS

A new feature was added to Field Reporter Application called post-covid survey format. This application captures data on livelihood activities started by HHs like the livelihood activities are running or not, making profit or not, difficulties faced by HHs during lockdown, new assets created by HHs etc. To record data on disbursement of emergency fund, a feature has been developed within SJY web MIS.

RESOURCE CELL

1. Interventions with Uttar Pradesh - SRLM and Uttrakhand - SRLM

MoU with UPSRLM & Uttrakhand SRLM came to an end on 31st March 2020. Due to restricted movement during Covid-19, BRLPS staff and cadres deputed in these two SRLMs could not return. In the light of this situation, JEEViKA proposed both the SRLMs to extend the contract for another 3 months till June 2020. The proposal was accepted by both the SRLMs. All deputed staff and cadres have to return back after completion of extended period.

Activities undertaken by deputed staff and cadres in Uttar Pradesh and Uttrakhand during this quarter are as follows:

- i. Staff and cadres were actively involved in CBO related works as per contract.
- ii. They were involved in preparation and distribution of masks. Around 4 lakh masks were prepared and distributed to resource blocks of Uttar Pradesh and Uttrakhand.
- iii. Community Kitchens were established for providing food to poor and needy.
- iv. Awareness campaigns on Covid-19 were conducted.
- v. Sanitizers were prepared and distributed to poor HHs in Uttar Pradesh.

2. BRLPS as NRO for FNHW interventions

BRLPS has been designated as an NRO for implementation of Food Nutrition Health and Wash activities in other SRLMs by NRLM. NRLM approved a budgetary allocation of Rs. 5572500 for FY 2020-21. Acceptance letter from BRLPS was sent to NRLM.

Under this intervention, work has been initiated with cadre development in 7 districts viz; Nalanda, Muzaffarpur, Khagaria, Saharsa, Begusarai, Samastipur and Nawada.

A meeting was organized with the concerned DPMs and Managers HNS to orient the cadre on the assigned task.



PROJECT MANAGEMENT

A. KNOWLEDGE MANAGEMENT AND COMMUNICATION

KMC in JEEViKA aims at establishing JEEViKA as a global Community Knowledge Hub by presenting Didis as “Change-Makers” in the rural society and economy. The knowledge management practices also intend to reach out to a wider external domain for effective policy advocacy.

1. Events

- Pit Digging day under Jal Jeevan Hariyali Abhiyan

As per the mandate of the state government to have 2.5 crore plantation under Jal Jeevan Hariyali Abhiyaan, SHG members of JEEViKA dug pits on 26th June 2020. This plantation drive will continue till 9th August 2020. Under this initiative, SHG members planted fruit trees provided by the Department of Environment, Forest and Climate Change on their private lands. To create awareness on plantation drive and to plant saplings, "Harit JEEViKA Harit Bihar" program is being run by JEEViKA to support Jal Jeevan Hariyali Abhiyaan.



2. Publications & Media

During this quarter, 3 Newsletters and 1 Magazine were published. The magazine largely contains activities undertaken in the Knowledge Management and Communication theme. Besides this, COVID-19 Response Report was also published.

During the peak period of pandemic, innovative attempts were made towards production of masks and sanitizers, supply of food in quarantine centres and government hospitals, role of community kitchen, procurement and supply of food grains under FSF intervention, etc. These steps were not only appreciated by the civil society organizations and SRLMs but also retweeted. It is matter of satisfaction.

Case studies were documented on production of masks and sanitizers, procurement and supply of

food grains and other essential items under FSF intervention, Didi kiRasoi (community kitchen), CHCs and vegetable vending.

Table 19: Details of case studies documented

Sl.	Case topic	Number of Case Studies produced
1	Mask Production	78
2	Sanitizer Production	5
3	AES and Awareness on COVID-19	12
4	Didi kiRasoi	4
5	CHC and vegetable vending	5

3. Knowledge Exchange Programs

- **Webinar with Jhelum Tavi Floor Recovery Project**

A Webinar was organized in which JEEViKA shared its experiences of educating the community through various IEC materials and handling social media. Efforts made by KMC theme of JEEViKA were highly appreciated by other SRLMs and participants showed inclination towards replicating these learnings.

- **Knowledge sharing initiatives during COVID19 pandemic**

Awareness creation and education of the rural masses on COVID-19 prime objective of the theme during pandemic. Various audio and video clips were developed and IEC material distributed for the purpose. Details of some of the activities are as mentioned in Table 20.

Table 20: IEC & publication undertaken by the theme during COVID-19

Sl.	Activities	Numbers
1	Number of AES leaflets printed and distributed	540000
2	Number of audio spots developed	15
3	Number of publications rolled out	4
4	Number of videos developed	15
5	Number of Badki Didi episodes developed	3
6	Theme song developed	1
7	Number of Social Media posts made	180

Table 21: AES & COVID -19 messaging through Mobile Vani

Sl.	Activities	Progress during the quarter
1	Database of mobile numbers created for AES messaging (5 blocks of Muzaffarpur)	64001
2	Number of mobile numbers of Community cadres digitised for AES messaging (Muzaffarpur)	1230
3	Number of mobile numbers of Community cadres digitised for COVID-19 messaging	31489
4	Number of mobile numbers of SHG members digitised for COVID-19 messaging	285524

4. Campaigns

- **Awareness campaign on COVID-19 pandemic**

This quarter witnessed the global pandemic COVID-19 and special efforts were made by JEEViKAdidis to grapple with the virus. Since the onset of the virus in India, JEEViKAdidis have been actively involved in creating awareness among the community members on precautionary measures needed to combat the novel corona virus. Measures of social distancing, regular handwashing, prevention of handshake and maintaining sanitation and hygiene have been reiterated in VO and SHG meetings. Meetings at the community levels have been held following the social distancing norms. JEEViKA community members have been going for household visits and emphasizing the residents on hand washing practise at regular intervals.

- **Mask Production**

In the time of global epidemic, mask making in rural areas has become a service to humanity as well as a source of livelihood. JEEViKAdidis, sensed the call of the time and a number of them engaged them in production and distribution of masks to the needy persons for use as a safety measure against COVID-19. The masks produced by didis were supplied to various government departments like Panchayati Raj, Rural Development Department, LohiaSwacch Bihar Abhiyaan, Jal Jeevan Hariyali Abhiyaan, etc. As per the mandate of department of Panchayati Raj, each rural family in rural Bihar was to be provided with 4 masks for preventing the spread of Corona virus. To meet the purpose, women owned institutions of JEEViKA were prioritized for mask production. It was forecasted that 4 crore masks would be required in Bihar in the coming 100 days. Thus, there was a need to increase the production of masks from individual level to unit level. This led to increase in the number of production centres including more JEEViKAdidis, purchase of new sewing machines to surge the productivity and meet the requirement. JEEViKA formulated a set of guidelines to be followed across all production centres to bring uniformity in the standards of mask production. Primarily all the districts identified potential CLFs/VOs/SHGs in their respective blocks for the purpose. The identified CBO was assigned panchayat wise target for mask production. JEEViKA's efforts for Mask Production have been appreciated.

- **Ration card Survey**

The government of Bihar entrusted the responsibility to JEEViKA to identify the vulnerable households which have not been provided government entitlements and further register them for preparation of ration-card. JEEViKA's staff were continuously involved in identifying such households and registering details to facilitate them with their entitlements. This activity has been in full-fledge pace across the state. JEEViKA's cadre and staff have been relentlessly involved in reaching those living on the lowest rung of societal ladder.

B. MONITORING, EVALUATION AND LEARNING

Process Monitoring by third party

Process Monitoring of the project interventions was undertaken in 19 BTDP districts by M/s Academy of Management Studies, Lucknow. Regular process monitoring of the functioning of SHGs, VOs and CLFs was undertaken. Besides, process monitoring of SJY intervention, micro-finance through Banking Correspondence, case study documentations was also covered during the period. Findings of the process monitoring were also shared with DPCUs and SPMU teams.

Block and District Ranking

To bring healthy competition and compare achievements of Districts and Blocks using 18 vital indicators across all themes, block and district ranking was prepared for the period April-June 2020 and shared. List of top 10 districts is mentioned in Table 22. Most of the data used for ranking came from MIS.

Table 22: Block and District ranking

Sl.	District Name	Percentage of "A Grade" Block	Marks Obtained on the basis of Grade "A" Blocks	Percentage of "B Grade" Block	Marks Obtained on the basis of Grade "B" Blocks	Total Marks	Rank	Previous Rank
1	MUNGER	67%	67	33%	17	83	1	1
2	ARWAL	60%	60	40%	20	80	2	2
3	LAKHISARAI	57%	57	43%	21	79	3	3
4	JEHANABAD	57%	57	43%	21	79	3	4
5	SHEIKHPURA	50%	50	50%	25	75	4	5
6	NALANDA	50%	50	50%	25	75	4	6
7	AURANGABAD	45%	45	55%	27	73	5	7
8	SAMASTIPUR	45%	45	55%	28	73	6	8
9	KAIMUR (BHABUA)	45%	45	45%	23	68	7	9
10	PATNA	35%	35	65%	33	67	8	10

This report was shared with the district teams. It is expected that such ranking would bring vibrancy and healthy competition among districts and blocks.

C. MANAGEMENT INFORMATION SYSTEM

In this quarter, the focus was to provide several mobile apps. and applications to the concerned themes. This was also very important keeping in view the prevailing pandemic condition across the state. Various tools were provided to teams for having flawless communication from state to district and block offices. Details of apps. and activities conducted in this quarter are mentioned below.

1. Mask Production Mobile Application

A Mobile Application was developed to capture details of the masks produced and sold by CBOs of Jeevika (CLFs/VOs/SHGs/PGs/PCs). Data fields captured details like date of mask production,

total mask produced, individual households involved in mask production, CBO details, total masks sold, sold to others/PRI/MGNREGA etc. and total payment received after sale. A detailed report was also developed for displaying consolidated date-wise details at state, district and block levels. This mobile app. can be downloaded from –www.mis.brpls.in

2. Ration Card Mobile Application for - Anexture-1

A mobile application was developed for surveying the potential Households which have not been issued Ration Cards. The details were captured in two parts, one captures basic details and another family details. In basic details data indicators are- district name, block name, VO name (If Any), SHG name (If Any), member name, husband/father name, mobile number, AADHAR number, address and Bank details. The family member details indicators included total members, member name and their AADHAR numbers. With this application almost 270718 member details along with 523412 family member details were captured at block levels by almost 5000 users within 2 days. This mobile app can be downloaded from –www.mis.brpls.in

3. Ration Card Mobile Application for Prapatra 'K' and 'Kh'

A mobile application was developed for collecting the applications of individual HHs which applied for Ration Card. The hard copy details captured by JeevikaDidis were intended to be entered in this application. This application has two sub modules for capturing details in Prapatra 'K' and Prapatra 'Kh' which capture details of application for new Ration Card and updation of Old existing Ration Card. The data field captured in Prapatra 'K' and 'Kh' were basic family details, uploading of images of Adhar Card, Bank Passbook, Family Photo, residential photo etc. , birth/death certificate photo and any other ID proof photo as required.

4. Mission 10 Lakh SHG Application

This application was developed to capture the pace of digitization vs the actual SHGs formed during the SHG formation drive to achieve the goal of 10 Lakh SHGs. This application captures count of SHGs profiles, HHs mobilized into new SHGs, HHs mobilized into the existing SHGs, migrant and SJY HHs mobilized in new/ existing SHGs etc., entered in CBO MIS on daily basis at Block level. Block wise count of SHGs formed during the drive have been integrated from backend.

5. New Module addition in Performance Appraisal Web Application

New modules and forms were added for capturing the PA form of SPMU staff for the period of 2018-19. Form B and Form C for SPMU staff were added and the application was rolled out at SPMU level.

6. e-Goatery Mobile Applications and Web Applications

E-Goatery Mobile application along with web application was developed and rolled out. This application is being implemented under IGSDS (Integrated Goat and Sheep Development

Scheme) in convergence with the department of 'Animal and Fish Resource', Govt. of Bihar across the 12 districts of Bihar and a total of 16 thousand HHs will be covered under the scheme. The Web Applications will facilitate integration and remapping of PGs, SHGs and members profile already created in CBO MIS, Admin panel for maintaining IMEI based users' access along with dashboard and graphical reports. Mobile applications will capture the details of beneficiaries, their photographs and Tag numbers of individual goats distributed to beneficiaries with the details of suppliers and procurement dates.

7. Development of Capacity Building Module for IBCB and HNS Theme

Capacity building module for IBCB and HNS theme were developed. BRLPS CBO MIS is having inbuilt Capacity Building module which is currently being used by HNS theme only. It was felt that the module design was much complex and time consuming for entry and updation of the training details. The old module does not have the features of capturing CBO Committee trainings. So, Capacity Building module was developed in web based as well as mobile compatible applications. This module will also be an integrated module for CBO MIS in which old training details will be migrated and new one will be added. The module is able to capture the training details as follows –

- A. HNS Module – sub modules for trainings of cadres and SHG members
- B. IBCB Module – sub modules for training of cadres (BKs, MBKs, CFs, CMs, BMs, SHG-CRPs, WOWs and JRPs currently), SHGs Members (Modular training) and CBO Committee (Currently VO EC Committee only). The module is under testing phase.

8. AADHAR Card details Capturing and Validation Module

A web application and mobile applications were developed for capturing and validating the details of AADHAR for the CBO SHGs members. Through this applications AADHAR details can be entered manually for the SHG members or can be captured by scanning the QR Code of AADHAR Card. The same AADHAR details can be validated individually or in bulk mode through the API integrated to UID servers. The application is under testing phase.

9. Fund Tracking System

Fund Tracking System was developed during this quarter. This application tracks and monitors the status of fund requisitions of all kind of CBOs initiated by concerned BPMs. BPMs request for the fund which is recommended by the concerned thematic manager at the district to the Finance manager. Finance Manager has options to verify the recommended applications and further endorse for approval to DPM or reject applications. Once DPM approves the verified recommended request of FM, two excel sheets are generated which may be downloaded for recording purpose and submitted to PFMS. There are dashboards at each level to track the status of the fund requisitions by BPMs, recommendations by thematic Managers, verified and recommended for approval/rejection by Finance Manager and approval by DPM. There are

Dashboard available for CEO and CFO to monitor the status of applications. The application is under testing phase.

10. Bank Sakhi Tracking System

A web-based application has been developed to track and monitor the Bank Sakhis in terms of number of bank transactions supported by them, total amount of transactions and total amount of commission earned by them. This can be tracked bank-wise / block-wise/ district-wise /state level. For the purpose, transaction sheets shared by banks are uploaded in the software which reads and recognizes the transaction details.

Upload Bank Data : This module is for uploading bank details like Bank sakhi transaction, number of accounts opened, number of agents who have transacted etc.



Agent Raking Report: This module is for fetching the Bank Sakhi Transaction Report on ranking basis.



Agent Commission Ageing: Using this, earning of the bank sakhis as commission can be found date wise.



Login based web applications was developed for uploading and searching videos, audios, files, sending bulk mails and bulk messages.



Files: Now files can be uploaded and user having credentials can access the files.

Video & Audio: Theme wise audios, videos, training material can be uploaded for the users.



Emails: Email can be sent to the users on the basis of groups like BPM, DPM and SPM etc.



SMS: Using this, sms can be sent to many users.

12. HRMIS for field Staff

In HRMIS application for staff, resignation, transfer and field visit report modules were successfully rolled out in all 534 blocks and 38 districts. Some required enhancement in track report and map were incorporated.

SPMU team also started registering their daily attendance through mobile app. only and absentee report for SPMU was made on basis of mobile app itself.

13. e-Office

e-Office application was rolled out at SPMU level during this period. For the purpose, refresher trainings were provided to the officials. 52 Digital Signature Certificates (DSC) have been processed and provided to concerned officials.

14. IT Infrastructure, Website and Web Mail

Web Mail - Some security updates patches were installed in Zimbra Mail server to overcome the issue of intruder mail.

Website – Role-based accesses were provided to themes for updating website and contents for QPR ,Annual Report, News, Event, Magazine ,Tender, Consultancy Services ,office order etc

BSWAN VC Facility – Video Conferencing Services through Beltron/ NIC over Bihar State Wide Area Network (BSWAN) line was installed and configured at SPMU level.

Video Conferencing –Due to Covid-19 Pandemic, most of the meetings were done through Video Conferencing Applications. All VC scheduled for SPMU Team were managed and maintained by MIS theme. VC Platforms used were Zoom, Cisco WebEx, Microsoft Teams and google Meet.

15. NRLM Portal

During this period, data of 78617 SHGs and their member were ported in NRLM Database. Cumulatively till June 2020, data of 914456 SHGs along with their members details have been ported in National Database. AADHAR details of 544367 members were ported in this quarter and till June 2020, AADHAR details of 1902647 members have been ported in National Database.

D. Human Resource Development

1. Recruitment

The progress made during the quarter with regard to recruitment of staff for BRLPS and LSBA is mentioned below:

- Final results for 22 positions for BRLPS and LSBA project were declared.
- Joining schedule for 22 positions was postponed due to lockdown caused on account of Covid-19 pandemic.
- During the quarter, out of 16 State level positions of BRLPS for which joining was called for, 09 State level officials joined the organization between 16th and 18th June ,2020. 06 candidates took extension and joining for one position was kept on hold.
- Advertisement was published for recruitment of 11 State level Positions under NRETP and 08 Senior level Positions under BRLPS.

2. Staff performance appraisal

- Performance appraisal for the year 2017-18 was completed online for DPCU/BPIU Staff, and assessment of State level team was completed.
- Performance appraisal for the year 2018-19 was rolled out through online mode for all the staff of BPIUs, DPCUs and SPMU.
- Performance Appraisal Order for the employees whose assessment for the Year 2016-17 was missed was released.
- Performance Appraisal Grievances of the 733 staff for the year 2016-2017 was addressed and Office Order released.

3. Salary fitment / fixation/ Incentive

- Annual increment was accorded to 463 staff of DPCUs/BPIUs and 04 DDUGKY officials.

4. Mediclaim

- Mediclaim Policy was renewed for all the project staff for the financial year 2020-2021.
- Break Period Claim for the Year 2019-20, when there was no Mediclaim Policy enforced for staff, a total claim of 114 employees was received and of which 58 Claims have been settled by BRLPS with the help of internal resource.
- Total number of 85 claims were submitted by the employees for Mediclaim reimbursement and settled.

5. Full and Final Settlement

- Full and final settlements of 56 separated employees was executed and 31 cases were forwarded to account section for further action. A total of 87 cases related to full and final settlement were received during the quarter.

6. Action taken against COVID-19

- All the necessary advisories/guidelines issued by Government related to social distancing, hand-washing, immunity enhancement were displayed in office premises.

7. Consolidated manpower status as on June 2020

A total of 5295 employees have been working with JEEViKA as on June 2020.

Table 21: Manpower status of JEEViKA as on June 2020

Sl.	UNITs	Total Sanctioned Position	Status as on 31st Mar'20	Progress during quarter		Status till 30th June'2020
				Staff joined	Staff Left	
1	SPMU	426	137	7	2	142
2	DPCU	954	693	0	6	687
3	BPIU	8544	4489	0	23	4466
	Grand Total	9924	5319	7	31	5295

E. PROCUREMENT

Various procurement related activities undertaken by the theme during this quarter are as mentioned below:

1. CONSULTANCY SERVICES

- Contracts of CA Firms for Internal Audits of BRLPS for Assignment No-XI (Bettiah & Gopalganj) & Assignment No-XII (Begusarai & Khagaria) were signed with M/s Dinesh Kumar Yadav & Associates & M/s U S Prasad & Co respectively on 03rd June 2020.
- RFP was issued to M/s GeoTechnoSoft, Mumbai for Hiring of Agency for e-commerce portal for Farm and Non-Farm Products on 12th June 2020.
- Extension of contract for statutory audit for financial year 2019-20 was issued to M/s Jaiswal Brajesh & Co.
- A supplementary contract with payment modification has been prepared for Process Monitoring of BRLPS under BTDP and would be signed in the 1st week of July 2020 with M/s Academy of Management Studies, Lucknow.
- Contract of Technical Support Agency (TSA) to support BRLPS in Implementation of Organic Farming and Certification would be signed with M/s Bio-cert International Pvt. Ltd., Indore (MP).

2. GOODS/WORKS/NON-CONSULTING SERVICES

- Notification of Award issued for purchase of Pico Projectors.
- Contract has been signed with M/s Schoolnet India Limited on 30th June 2020 for purchase of K-YAN projectors.
- Process for issuance of award for hiring of agency for providing IVR System has been completed. Notification of award would be issued shortly.
- Contract for printing & supply of flex banners, flip books, SHG/VO registers, MHM calendar etc under BTDP has been signed for two lots.
- PO of rate contract for printing & supply of monthly newsletter, district booklet & quarterly magazines were issued.

3. Contract created on GeM

- i. Order was created for purchase of A4 paper on GeM.

4. Procurement process initiated for

- (i) Bidding document issued for purchase of various printer cartridges.
- (ii) Bidding document issued for printing and supply of procurement of flip charts.
- (iii) Advertisement published for purchase of Smart Phones with accessories.
- (iv) Bid for printing and supply of Quarterly Progress Report & Annual Report for BRLPS is under process.
- (v) Advertisement published for Printing & Supply of SJY Books of Records
- (vi) Bidding document issued for Supply of Ear Tag & Ear Tag applicator.

F. FINANCE

Finance theme during this quarter, focused on submission of IUFRs, audit of projects, allocation of funds to DPCUs etc. The details of the activities undertaken are as follows:

- i. IUFRs up to 31st of May 2020 for BTDP with regard to FY 2020-21 and upto the 4th quarter (Jan-March 2020) for NRLM/ NRETP of FY 2019-20 have already been submitted to the World Bank and MoRD respectively.
 - ii. Claim pertaining to BTDP up to 31st of May 2020 has been uploaded on the site of CAAA and has got reimbursed. A total of Rs 1040.32 crore has been reimbursed so far.
 - iii. Internal Audit for 4th quarter (Jan-March 2020) of FY 2019-20 has been completed in the DPCUs where audit assignments had been allotted. Internal audit of SPMU has also been completed. The Audit Reports were submitted by the Internal Auditors.
 - iv. Provisional Financial Statements of all Projects excluding LSBA for the Financial Year 2019-20 have been prepared and ready for the purpose of audit to be conducted by the Statutory Auditors.
 - v. Transactions through PFMS portal under the project NRLM/NRETP has been made operational across the districts.
 - vi. MoU was signed with State Bank of India (SBI) for using its CMP Portal Services (SBI-Fast) so as to enable electronic fund transfers across the offices of BRLPS (DPCUs & BPIUs) and the beneficiaries.
- The Parent-Child accounts are operational in all the 38DPCUs under NRLM & BTDP. The limit regarding availability of bank balance for making expenditure at DPCUs /SPMU level from Child Accounts for the Financial Year 2020-21 has been set and communicated to the DPCUs, the Banks & other concerned.
 - Parent-Child Accounts under NRETP are operational in 18 DPCUs. The limits regarding availability of bank balance of DPCUs and SPMU Child Accounts have been set and communicated to the Banks and the concerned DPCUs.

Table22 : Financial achievement under different Projects during 1st quarter of FY 2020-21.

Sl.	Name of the Schemes/Projects	Allocation for Financial Year 2020 – 21 (Rs. In crore)	Expenditure during April – June 2020 (Rs. In crore)
1	NRLM	914.03	210.4
2	BTDP	423.4	65
3	NRETP	72.24	19.31
4	SJY	150	10.52
Total Amount		1559.67	305.23

PROGRESS AT GLANCE TILL JUNE 2020

Particulars	Progress till June 2020
SOCIAL MOBILIZATION AND INCLUSION	
Number of Self- Help Groups formed	999228
Number of Village Organizations formed	60932
Number of Cluster Level Federations formed	1083
FINANCIAL INCLUSION	
Number of Self-Help Groups having bank A/c	842960
Number of Self-Help Groups credit linked (1 st +2 nd +3 rd) with banks	1053084
Amount of credit linkage (Rs. In crore)	12334.1
LIVELIHOODS	
FARM	
Number of SHG HHs undertaken wheat cultivation (SWI, zero tillage & seed replacement)	404599
Number of SHG HHs involved in Kitchen Garden	559375
Number of HHs involved in vegetable cultivation	312626
LIVESTOCK	
Number of Poultry Mother Unit	609
Number of beneficiary part of Poultry PG	181292
Number of Dairy PGs(DCS+MPP)	1019
Number of HHs part of Dairy intervention (DCS+ Company+ Animal Camp)	67810
Number of Goat PGs	738
Number of beneficiary part of goat PG	29035
NON-FARM	
Number of Producer Groups formed in non-farm activities	522
Number of HHs linked with Producer Groups	34340
JOBS	
Number of youths trained (DDU-GKY,RSETIs)	271441
Number of youths trained (DDU-GKY,RSETIs,Job fair)	295994
VULNERABILITY REDUCTION	
Number of VOs involved in Food Security intervention (FSF)	37200
Number of VOs involved in Health intervention (HRF)	47325
LOHIYA SWACHH BIHAR ABHIYAN	
Number of Individual Household Latrine constructed (in crore)	1.28
Number of villages declared ODF	38691



JEEVIKA

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